



Good Samaritan Ministries
Annual Report 2007-2008

LINKING, EQUIPPING, BUILDING, AND IMPACTING



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Good Samaritan Ministries

A Message From Leadership



Linda Jacobs
Executive Director

As we lead Good Samaritan Ministries at one of the most challenging times in our history, we remain confident both of our mission and our community.

Throughout our 40 year history our focus has been linking families, equipping churches, building partnerships, and impacting the community.

Good Samaritan Ministries plays a role in providing a social safety net for families and individuals who face difficult financial circumstances. Through collaboration, we provide opportunities for the faith community to do its best work – building transformational relationships with families in need.

To address the current economic climate, we have reduced our administration and program costs. Currently, we are operating as lean as possible while maintaining staff support to each program area. Our mission keeps us focused on building cross-sector partnerships to leverage the unique resources of all partners, bringing financial resources to our community, and eliminating duplication of efforts.

Thank you to each supporter, mentor, volunteer and church partner for working with us to meet the increasing number of needs in our community. Your financial gifts and gifts of service made a difference in the lives of thousands again this year. Join us in looking ahead to a new year of opportunity and challenge.

Blessings,

A handwritten signature in cursive script that reads "Linda Jacobs".

Linda Jacobs
Executive Director

A handwritten signature in cursive script that reads "Sheri Holstege".

Sheri Holstege
Board President



Sheri Holstege
Board President

Beyond The Walls

Churches Working Together in their Communities



Beyond the Walls is Good Samaritan Ministries' initiative that encourages the faith community to work at a grassroots level by using assets and resources already in the neighborhood to promote positive transformation. It is a relational process that fosters community with a shared sense of ownership, investment, and trust. This approach brings possibilities into a neighborhood as residents and faith communities work together in positive ways. Neighborhood coalitions are formed with local associations, organizations, institutions and government agencies to combine assets and meet local needs.

During the year, churches participated in community development workshops and spent time listening to their neighbors. Church clusters began the process of asset mapping, relationship building, identifying neighborhood leaders, and creating a shared vision for the neighborhood. Church and community leaders engaged in understanding our diversity through workshops and lectures that focused on racial reconciliation and building multiracial churches.

Positive community transformation to benefit neighborhoods will remain a priority for Good Samaritan Ministries and Beyond the Walls church partners.

Partner Churches

BEECHWOOD REFORMED • BETHANY CRC • BETHEL CRC • CALVARY BAPTIST • CALVARY CRC • CALVARY REFORMED • CALVIN CRC • CENTRAL AVENUE CRC • CENTRAL PARK REFORMED • CENTRAL WESLEYAN • CHRIST MEMORIAL • CHRIST OUR SAVIOR LUTHERAN • COMMUNITY REFORMED • CROSSROAD CHAPEL • CROSSWINDS COMMUNITY • FAITH CRC • FAITH REFORMED • FELLOWSHIP REFORMED • FIRST BAPTIST ZEELAND • FIRST

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LADY OF THE LAKE • OVERISEL REFORMED • PARK CRC • PILLAR CRC • PROVIDENCE CRC • RIDGE POINT COMMUNITY • ROSE PARK REFORMED • SECOND REFORMED • SINAI ASSEMBLY OF GOD • SOUTH OLIVE CRC • ST. FRANCIS DE SALES • THIRD CRC ZEELAND • THIRD REFORMED • TRINITY REFORMED • VICTORY POINT MINISTRIES • WORSHIP WITHOUT WALLS • ZEELAND FREE METHODIST • ZION LUTHERAN •

Car Link

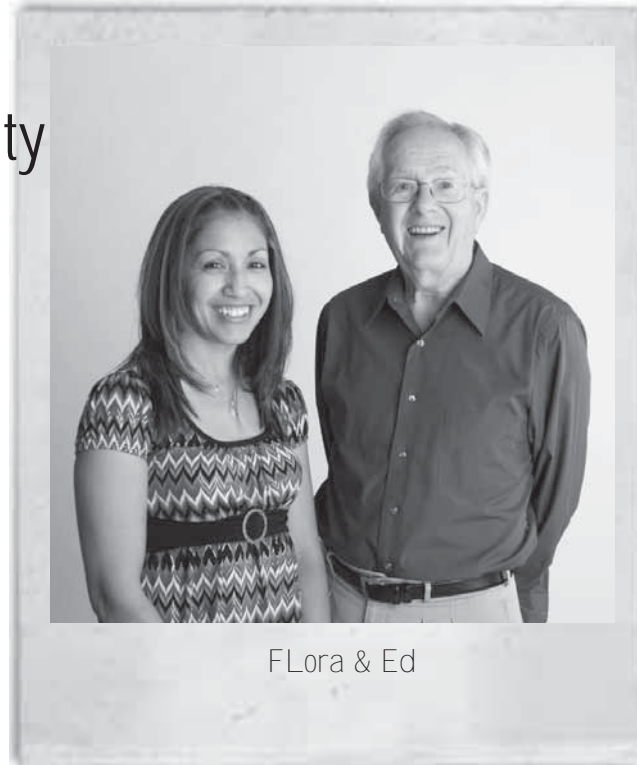
Connecting People to the Community

“I learned a lot . . . Ed taught me that the first thing you need is [money] for food, then rent, then bills. This program really helped me!” said Flora, a recent CarLink graduate.

Flora, a single mother of four, was blessed with a good support system including good friends and a job. However, she didn't have a car to get to work and take care of her family's needs. She rode to work with a friend and to the store with her mentor. When the mentor told her about CarLink, she applied. She knew learning how to budget was critical, but didn't know how to begin.

Flora was matched with Ed VanderKooy to begin financial counseling. Ed stated, ***“She was feeling defeated and didn't know where to go.”*** Ed began the process by looking at where she was spending her money. He helped her look past the immediate needs to the future. Flora said, ***“Before when I got paid I just had the money in my wallet and would buy what the kids asked me for without thinking about if they needed it. Now, every month, I save money and have what I needed - a car!”***

CarLink, Inc. is a wholly-owned subsidiary of Good Samaritan Ministries. CarLink's mission is meeting the transportation needs of families in a partnership between county government and local churches and is accomplished by accepting donated vehicles and placing them with families who graduate from the Financial Counseling mentoring program.



FLora & Ed

Community Impact

Since 2001...

- CarLink has received over 1,200 vehicles valued at nearly \$675,000
- CarLink has placed more than 130 vehicles valued at over \$200,000 with families in need

Vehicle Donors

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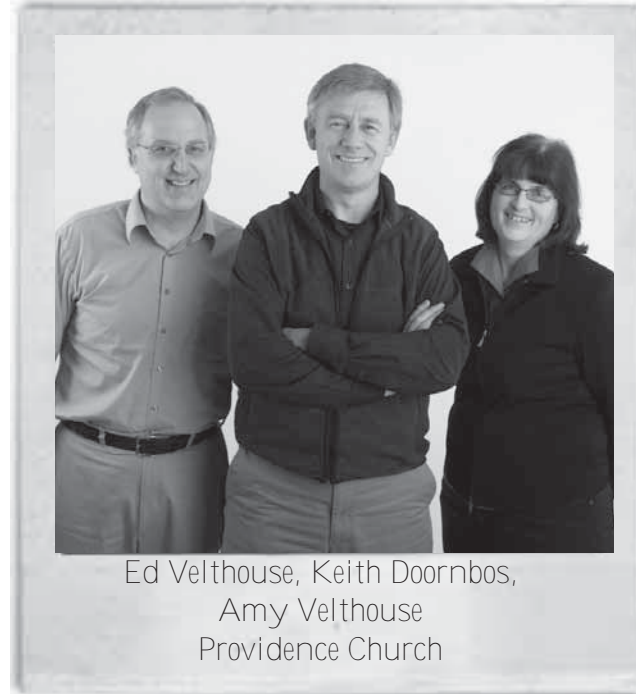
The Clearinghouse

Helping Those in Need

“We had been interested in helping families who are at risk,” said Keith Doornbos of Providence Church in Holland, ***“then we discovered the Care Closet ministry and Good Samaritan Ministries.”***

Ten years ago, the Care Closet ministry began at First Reformed Church in Holland. Church volunteers provided families with cleaning and personal care supplies that could not be purchased with food stamps. As needs increased, First Reformed was joined by First Presbyterian, Christ Our Savior Lutheran and Providence Christian Reformed Church. The Clearinghouse now helps churches administer this program by screening families making appointments to receive the needed supplies. The program operates through volunteers and donations.

Ed and Amy Velthouse volunteer through Providence. Ed said, ***“I really enjoy getting to know the people who come in.”*** When families come to the church, Ed and Amy talk with them, gather their supplies, and carry it to their cars. Church volunteers invite the families to Wednesday night dinner.

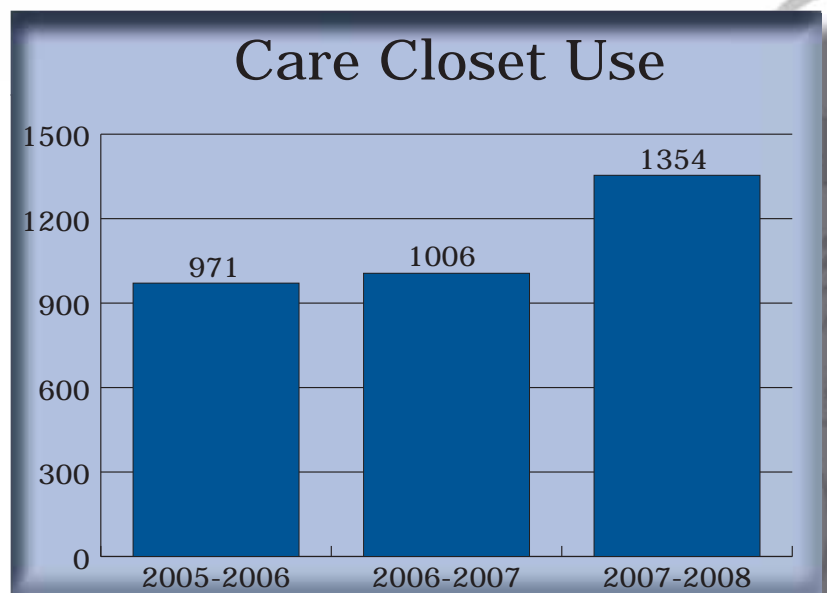


Ed Velthouse, Keith Doornbos,
Amy Velthouse
Providence Church

“We’ve come across people who have found joy in the midst of challenges,” said Keith, ***“we’ve formed friendships with people who have used the care closet - some who have become members of our congregation.”***

Community Impact

- **35 families** receive Care Closet help every week
- Care Closet helped nearly **30% more** families this year than the previous year



Community Housing Partnership

A Journey Out of Homelessness

“My life wasn’t bad . . . it just wasn’t stable,” stated Ellie, a single mother of three. ***“I was just hanging out with the wrong people . . . I came to Holland to turn my life around.”***

When Ellie moved into the local shelter, she didn’t have her high school diploma, a job or any idea how to find housing for herself and her family. During her stay, Ellie finished her GED, enrolled in school to become a medical assistant, and applied for housing through the Community Housing Partnership (CHP). In May 2007, she moved into a CHP home. ***“This was a really great opportunity for me,”*** she said.

Ellie studied hard and did well in school. She earned her certificate as a Medical Assistant and got a job right away. She says, ***“I accomplished a lot coming here and I’m really proud of what I did.”***

Ellie was matched with a mentoring team from Calvary Christian Reformed Church. The mentors wanted to help Ellie and her family succeed. Team leaders, Henry and Cora Dykema stated, ***“Ellie is very motivated . . . we’ve seen her change and become more open.”*** The team has helped meet the physical and emotional needs of Ellie and her children. ***“The kids have bonded with some of the couples on the team . . . a little like grandparents and grandchildren.”*** said Cora.



The Community Housing Partnership is a partnership between Good Samaritan Ministries, Community Action House, and local churches. The partnership provides subsidized housing, case management, and mentoring to homeless families and individuals.

Community Impact

- **38 families** moved into stable housing
- Over **160 applications** were received
- Almost **2,000 volunteer hours** were donated for mentoring and home maintenance

Faith In Youth Partnership

The Power of Youth Mentoring

“Building a relationship with someone is very hard,” said AmeriCorps member Haley Banks about Bianca. ***“She was very shy at first and wouldn’t talk to me about anything.”*** With time that has changed. ***“Not only is she more outgoing with me, but also with other people. I see a confidence in her that I didn’t see before.”***

Bianca and Haley met a year ago through the Map It Out mentoring program, part of the Faith In Youth Partnership. They formed a very special relationship by spending time together. One of their favorite activities was working out at the Dow Center located at Hope College. ***“Bianca discovered that she loved working out,”*** Haley said.

Not only did Bianca love working out, she also enjoyed being on a soccer team, a swim team, and a tennis team. Haley attends all of these events to support Bianca. ***“I love to watch her because it gives me a chance to see her in a different setting, outside of one-on-one mentoring . . . it also gives me a chance to watch her grow.”***



Good Samaritan Ministries partners with area churches and faith-based organizations, local school districts and AmeriCorps in the Faith In Youth Partnership. The partners provide middle-school youth with safe after-school programs, tutoring and mentoring at sites throughout Holland and Zeeland. AmeriCorps members volunteer for a year investing in mentoring relationships and in the community as young leaders. Partner sites include Calvary Reformed Church, Good Samaritan Ministries, Harderwyk Ministries/Neighbors Plus, Maple Avenue Ministries, Montello Park South Shore Youth Impact, Rose Park Reformed Church, The Bridge Youth Ministry Center, and Urban Youth Ministries.

Community Impact

- Over **140 volunteers** served more than **3,300 hours**
- **15 AmeriCorps members** completed almost **12,000 hours of volunteer service**
- Over **150 youth** were mentored one-on-one, and almost **600 students** participated in after school recreational activities

Financial Summary

July 1, 2007- June 30, 2008

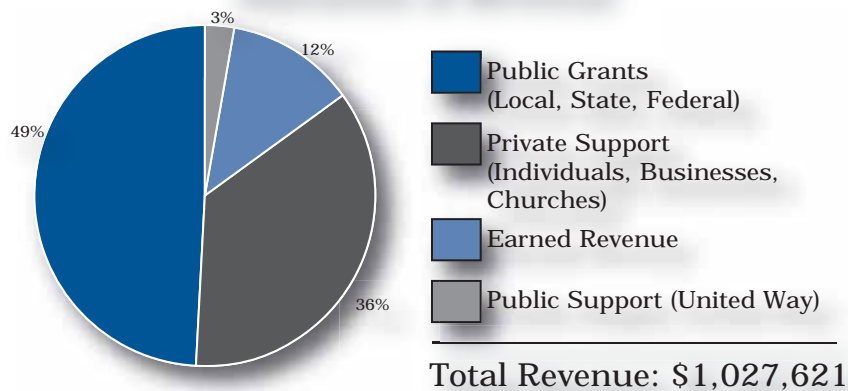
Good Samaritan Ministries total budget for fiscal year 2007-2008 was over \$1.1 million with less than half coming from government grants, over one-third coming from private support, and some from fees and earned income.

Local private support was received from individuals, businesses and churches. These private donations are critical for Good Samaritan Ministries to support the general fund and to access public funding for housing and youth programs. Fees and earned income were received from transitional housing rents and the sale of donated vehicles.

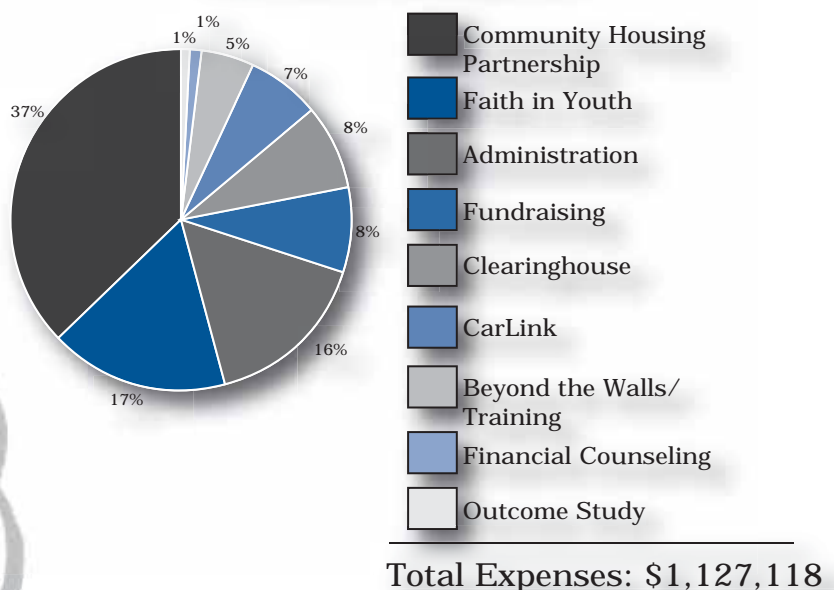
Government grants from U.S. Department of Housing and Urban Development (HUD), Michigan State Housing Development Authority (MSHDA), and Greater Ottawa United Way supported the Community Housing Partnership. Additional grants from the City of Holland, Holland Township, Michigan Community Service Commission, and Ottawa County Department of Human Services supported CarLink and Faith In Youth Partnership. Programs supported by government grants are also supported with matching state, county and private dollars. The Clearinghouse and Beyond the Walls programs rely entirely on local private support.

Audit available upon request.

Allocation of Revenue



Allocation of Expense



Outcome Study

Proving the Effectiveness of Relational Ministry

In the 2007-2008 program year, Good Samaritan Ministries received its final report from the Hope College Carl Frost Center for Social Science Research on a six-year evaluation of its mentoring programs. The goal of this study was to determine the extent to which mentoring programs have long-term impact on clients.

Clients who successfully completed programs between July 2001 and February 2008 were contacted for follow-up interviews at three months, six months and 12 months after graduation. The interviews asked how graduates were doing with their finances, housing, transportation and other issues that are commonly addressed during mentoring.

“Overall, this data shows that the GSM programs are having many positive economic and social impacts on program participants, therefore benefiting their families and ultimately, the functioning of the greater Holland community.” – Executive Summary Year Six Report.

A complete report is available by contacting Good Samaritan Ministries or visiting www.goodsamministries.com.

Community Impact

- Increase in adequate employment (allows family to meet expenses) for 4 months or longer from 23.5% at intake to 52.1% at graduation. Reports of adequate employment remained higher in each follow-up period.
- Increase in following a budget, from less than 25% at intake to over 90% at graduation, with continuing increases after graduation.
- Increase in housing stability from 33% of clients in unstable housing before entering programs to over 90% in stable housing after graduation.

Volunteers:

Hersa Alverson • Ed Anderson • Mary Anderson • Sarah Anderson • John Armstrong • Celia Arredondo • Alice Aukeman • Christina Aulick • Stacy Beadle • Dawn Boelkins • Rose Boerman • Vern Boersma • Shelly Boeve • Sara Bolanos • Kate Bolt • Steven Borgman • Terri Borgman • Leah Buckley • Elly Butler • Alicia Clark • Kate Davelaar • Paul Davis • Georgia DeHaan • Sander DeHaan • James DeKoster • Lavonne DeKoster • Jean DenHerder • Karen DenHerder • Jacquelyn Deur • Steve Deur • Alishia DeVries • Janet DeYoung • Karen Diepenhorst • Ann Duinkerken • Cora Dykema • Henry Dykema • Larry Dykhuys • June Essenburg • Jennifer Fisher • Scott Fisher • Ronda Francis • Judy Frye • Carl Gabrielse • Karin Gabrielse • Janelle Geertman • Barbara Griffin • Hope Chapel Work Group • Nancy Hardy • Tom Hardy • Erika Harlow • Heidi Harlow • Jeff Harlow • Edward Hartline • Jeanne Haveman • Tom Haveman • Herman Miller Work Group • Rane Hoesch • Sheri Holstege • Lois Hulst • Lori Hutchinson • Mindy Hutt • Emily Jarzembowski • Linda Kammeraad • Renske Karsen • Carey Koele • Larry Koops • Chris Krimendahl • Elizabeth Krimendahl • Monika Krimendahl • Meredith Laburn • Marilynn Lantay • Esther Lemmen • Merle Lemmen • Anna Lopez • Marilyn Lynn • Ellen Maddix • Mari Martin • Jennifer Matthews • Joel Meyer • Rebecca Meyer • Deidre Miedema • Laurie Miedema • Aline Miller • Carol Miller • Donald Miller • Barbara Mogck • Dan Mogck • Bonnie Morgan • Jay Mosterd • Tammy Mosterd • Sheri Munsch • Bob Nagelkirk • Barry Neal • Charlotte Nienhuis • Steve Nienhuis • Eileen Nordstrom • Marilyn Oberstadt • Susan O'Neill • Al Parkes • Kathy Parkes • Valerie Poppema • Linda Pynnonen • John Query • Cheryl Quillan • Steve Quillan • Kelly Raymond • Amanda Reenders • Becky Roush • Sue Rouwhorst • Jennifer Ruiter • Debra Salguero • Barbara Schmitt • Rick Schreur • Bonnie Schuitema • Ruthanne Slotman • Steve Smallegan • Scott Spoelhof • Cindy Stafford • Beth Sterenberg • Nancy Stryker • Vern Sweringa • Benjamin Swieringa • Kelli TenHaken • Kim Tinholt • Janet VandenBosch • Ed VanderKooy • Jim VanderWoude • Sherri Veldhuis • Jayne Venlet • Marlene VonIns • Kirk Walter • Kurt Wassink • Mary Wilkinson • Bruce Witteveen • Shelly Woodall • Andrew Yates • Tori Yount

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